

OLITA President 2004
Jennifer Horwath
Mohawk College



OLITA:
Your Association for
Learning, Networking
and Information Sharing

Working in the technology sphere requires a forward-looking approach to information services and management and often requires us to explore new and uncharted territory, to live on the "bleeding edge" and to remain ahead of the curve (as well as use lots of metaphors!).

Our jobs require us to take risks, to implement untested services, to be aware of what others are doing and to network in all senses of the word. In such an environment, an association that can provide education, networking and information sharing opportunities is especially important. OLITA is that association! The OLITA Team invites you to learn, network and share through several avenues in the coming year...

- The new OLITA round-the-province section of *InsideOLITA* provides infor-

OLITA's 2004 Digital Odyssey details: **See page 2.**

SPRING 2004

ISSN 1192 5167

*Inside***OLITA**

For and about members of the **ONTARIO LIBRARY AND INFORMATION TECHNOLOGY ASSOCIATION**

OLITA Award cites Peterborough Public Library for Innovation



OLITA 2003 President Shelagh Paterson, OCLC Canada's Daniel Boivin, OLITA 2004 President Jennifer Horwath at January's award ceremony. The 24by7 TEKdesk team present were Chris Barnes (Support Specialist - Tekdesk), Chris Boothroyd (Help Desk Supervisor - Tekdesk), Lily Alberty (On-line Services Developer - Tekdesk), Anthony Berardi (Marketing and Business Development - Tekdesk), Bruce Roxburgh (Project Manager - Tekdesk).

OLITA's 2004 Award for Technological Innovation

The 24by7 TEKdesk team honoured

This year's award winner is Peterborough Public Library for its 24by7 TEKdesk – a live and virtual help desk project offering all Ontario public libraries free PC support as well as help with networking, programming, web design and multimedia.

The service offers toll-free phone support 6 days a week, a searchable knowledge-base of logged questions, e-mail support and multimedia training modules that offer how-to instructions on Word, PowerPoint, Excel, Dreamweaver and

more (in six different forms for easy download). Bruce Roxburgh, the Project Manager, has pulled together a good, descriptive article about TEKdesk for the Awards section in the upcoming spring issue of OLA's *Access* magazine. In the meantime, you can see the TEKdesk at:

<http://www.24by7.ca/>

On to 2005

Do you know of a project that illustrates the use of technology in a truly innovative way?

In the Fall of 2004, OLITA Council will be sending a call for nominations for the OLITA Award for Technological Innovation. The award recipients will have the opportunity to showcase their innovation at the 2005 Super Conference, February 3-5. ■



OLITA'S
DIGITAL
ODYSSEY!
May 14, 2004

OLITA'S DIGITAL ODYSSEY 2004

MAKE YOUR LIBRARY'S JOURNEY A SAFE ONE
SECURITY AND PRIVACY CHALLENGES FACING LIBRARIES TODAY

HAMILTON PUBLIC LIBRARY May 14, 9:30 am-5:30 pm

Register online at the OLA Web site [<http://www.accessola.com>]

Click in The Learning Space on: May 14 DIGITAL ODYSSEY

Education and networking like no other @ your library®

**THE ONTARIO LIBRARY AND INFORMATION TECHNOLOGY ASSOCIATION
at THE EDUCATION INSTITUTE**

MAKE YOUR LIBRARY'S JOURNEY A SAFE ONE

**SECURITY AND PRIVACY
CHALLENGES FACING LIBRARIES TODAY**

HAMILTON PUBLIC LIBRARY MAY 14 9:00 a.m. - 5:30 p.m.

An OLA KALEIDOSCOPE reception will follow the education program.

Computing is becoming a dangerous business in a world of hackers, identity theft, viruses, spyware, etc. How can we safeguard data, resources, patrons and ourselves in an unsafe computing world? How can we protect our patrons in a world where using a public workstation sometimes means leaving bits of identity behind? How can we protect our computers from the next big virus? What are our responsibilities for protecting patron data? The next Digital Odyssey will shed light on these questions and more on May 14, 2004 in Hamilton.

A fascinating keynote features the "Ethical Hacker"...think your systems are safe? Put them to the test with the ethical hacker! In the afternoon, choose your stream: a primer on security and privacy or advanced security strategies. In the evening, enjoy the OLA Kaleidoscope!

**OLITA Digital Odyssey
PROGRAM HIGHLIGHTS**

All-Conference Keynote:
**THE ETHICAL HACKER
PAUL STILLWELL,**

Security Consultant and Trainer,
Cyberklix Inc.

A wake-up call on how vulnerable systems are to knowledgeable hackers and the damage that can be done.

**TECHNOLOGY'S IMPACT
ON PRIVACY
MIKE GURSKI**

Office of the Information &
Privacy Commissioner of Ontario

Legal responsibilities for protecting the privacy of your patron information. PIPEDA update. Challenges posed by new technologies.

THE AFTERNOON WILL BE
DIVIDED INTO 2 STREAMS:

Stream 1:
**PRIMER ON SECURITY
AND PRIVACY**

This stream will provide participants with a primer on security and privacy. It will be ideal for people that have a basic to intermediate knowledge of networks and security. Focused on the higher level, it will ensure participants have the big picture view of key issues and challenges facing libraries today.

Programs include:

SECURITY TOUR

Learn to speak the technical language of security by taking a tour through standard methods of security.

**BEST SECURITY
PRACTICES**

Learn the important steps every library should be taking to reduce the risks of security violations.

Stream 2:
**ADVANCED SECURITY
STRATEGIES**

Aimed for staff working directly with your library networks. This stream will provide participants with the opportunity to explore security issues in more detail. Learn about effective strategies for securing public access computers and reducing network vulnerabilities.

**SECURING DESKTOP
USING ACTIVE DIRECTORY
& DEEP FREEZE**

What are some successful strategies libraries are using to secure their desktops? Bryan Dunham will share what Kitchener Public Library is doing with Windows 2003 & Active Directory

SECURITY AUDITS

Learn what is involved in a security audit, how to prepare for and

pass an audit.

Arriving early?

For those arriving on Thursday afternoon, the Hamilton Public Library (HPL) will be conducting a tour of the Central Library. Then meet up with HPL staff for some fine but affordable dining in downtown Hamilton. Email Kit Darling <kdarling@hpl.ca> if you are interested in the tour or dinner.

Accommodations

The Admiral Inn at York & Dundurn (a ten minute walk to the Central Library) has a conference rate of \$99.95 a person a night. 1-866-236-4662.

Even closer is the downtown Sheraton Hotel at 116 King Street, \$149.00 single/double. 905-529-5515

Be sure you specify you are with the Ontario Digital Odyssey. Rooms are limited so book soon to secure that rate.

Registration

Member, \$120.
Non-member \$170.
Plus GST. Lunch is included.

ON-LINE
<http://www.accessola.com>
BY TELEPHONE
1-866-873-9867 toll free or

Art Rhyno reports on the Super Conference meeting

ODL unofficial technical group studies the groundwork needed

On Jan. 31, 2004, on the heels of Super Conference, a group of 25 library and technical staff met to discuss implications and possibilities for collaboration in connection to the Ontario Digital Library (ODL) project.

The ODL is an ambitious plan to position libraries in the province for accessing the widest possible range of digital content and services. It is a cooperative vision for bringing high quality electronic resources to more than 12 million Ontario citizens and seeks to leverage provincial, institutional, and local funding to realize economies of scale. The Business Plan for the ODL is available on the OLA web site www.accessola.com and is a must-read for anyone serving information needs in Ontario.

Building ODL by the block

The meeting at Super Conference represented an unofficial "technical" group that has banded together to start planning and carrying out the groundwork for the ODL. Some of the needed building blocks for the ODL include mechanisms to ensure that each library can "brand" the entry point to digital content, toolkits to allow seamless and robust authentication and access, and forums to provide opportunities for technical support staff to share information on technical issues, both for the ODL, and on general technical challenges.

Anyone can participate

This informal group, called the ODL Tech group, has a listserv (ODLTECH-L) and any-



Art Rhyno is the 2004 OCULA Academic Librarian of the Year.

one in the province interested in library technical issues is welcome to join. Contact Art Rhyno <arhyno@uwindsor.ca>.

First steps established

It was agreed at the meeting that as a starting point, a profile of libraries across the province will be developed and site visits will be encouraged to allow staff from different libraries to see up close how other libraries deal with technology.

A trial run for this occurred when technical staff at the Universities of Guelph and Windsor met in the summer, and it was agreed that it was

**WANT TO SHARE YOUR EXPERIENCE?
WRITE FOR ACCESS. jfoster@city.windsor.on.ca**

Allison Standen reports on OLITA work with IPC

Privacy watch: the use of RFID's in libraries

Following a meeting held in December 2003 between members of the OLITA Council and staff from the Office of the Information and Privacy Commissioner/Ontario (IPC), a document is being finalized by IPC to help address concerns over RFID usage.

The document will suggest very beneficial to staff in both organizations to be able to have a dialogue on common technical issues.

Commitment in evidence

It is a testimony to the potential of the ODL and provincial resource sharing in general that the ODL Tech meeting went for a full two hours, despite being scheduled after a full and very busy conference. The ODL Tech list now stands at 52 members and further updates will be relayed to the list as they unfold. ■

guidelines for RFID usage in libraries. Currently in its final draft stages, this document is expected to be ready for publication in time for the June 2004, Canadian Library Association Conference. In light of recent controversies over use of RFID tags in public libraries, especially in the United States, and announcements made by several major corporations of their use of the technology, the topic has become a key concern. Potential infringement of patron privacy is at the heart of many of the discussions. The IPC paper intends to provide information and guidelines to assist libraries that are integrating RFID technology into their organizations and developing implementation plans that take into account protection of privacy.

If you are looking to jump-start your reading about RFID consider the following two articles.

Recently IPC produced a position paper entitled, Tag, You're IT: Privacy Implications of Radio Frequency Identification (RFID) Technology which can be found on the IPC web site under Publications and Papers/Description of Papers (http://www.ipc.on.ca/scripts/index.asp?action=31&P_ID=15007&N_ID=1&PT_ID=11351&U_ID=0).

As well, Donna Bourne-Tyson and Stephen Abram published "Implementing RFID: Opportunities for Libraries", in the Winter 2004 edition of *Access*. ■

OLITA bits and bytes

Listserv: olita-l@accessola.com

Web site: <http://www.accessola.com/olita>

OLA Super Conference 2005:

Planning is underway!

Have a suggestion for a speaker or a session?

Let us know at the web site:

<http://www.accessola.com/site/showPage.cgi?page=education/superconference/sessionplan/index.html>

Jean Foster reports on the ever-popular OLITA Conference session

The TOP TEN Technology Trends

Top Ten Technology Trends at OLA Super Conference has become a top attraction for the information technology specialists of OLA over the last few years. The impact of technology touches every aspect of Library operations for both staff and customers and this session identifies both the emerging technologies and their relation to the library of the future. Importantly, the format of the session uses no technology and is presented as an interactive discourse.

The four panelists for 2004 were: Art Rhyno, Systems Librarian at the University of Windsor; Stephen Abram, then Vice President, Micromedia ProQuest and OLA President 2002; Sean Crowe, Library Automated Systems at Hamilton Public Library, and Leslie Weir, Chief Librarian at the University of Ottawa.

Art Rhyno identified first, Frontloading OPACs that expand the public view of a catalogue by using metadata creatively to create linkages in context to other sources such as Amazon and Google. The second trend Art highlighted was the Disintegrated ILS that incorporates specialized modules created by expert partners such as accountants (rather than the ILS being one librarian-created system). His third predicted trend was XML directed solutions that would be used to build bridges and reweave systems together to create an interesting tapestry to engage users.

Sean Crowe highlighted first the new features of Microsoft Server 2003 that allow system management to be centralized and much more transparent to users. New Media in Library Systems such as interactive fiction that is programmed by gamers on an outcomes-based premise will

attract the new generation. Music is another attractive resource that librarians have to learn to manage in the library environment and use as a reference resource. The marketing of technology has great opportunities by adopting the @ your library™ brand.

Leslie Weir sees the success of electronic curriculum using persistent URLs to link seamlessly to electronic resources and multimedia materials. Authentication, which now requires proxies and additional login procedures, demands a simpler solution from the customer point of view. An important factor in developing new processes and systems is the impact of legislation on libraries such as Copyright, Ontarians with Disabilities Act and PIPEDA. We are mandated to remove barriers while providing access to 3rd party resources such as databases that must conform to standards and work with adaptive technology. The Privacy Act requires us to examine the implications of our data based systems and the use of the information in our charge.

Stephen Abrams sees the web users moving from the surfing on the surface metaphor to swimming with the sharks. We will be immersed in a self-aware information ocean? This new environment will use ISO standards, Digital Object Identifiers, virtual learning objects and Digital Rights Management. Federated Search tools will help people find information in context with auto-correcting Thesaurus support. Open Source Publishing and digital vaults with multiple access and storage points will be required for the preservation of new media objects. XML will be the tool to create the new fabric of the new learning environment.

Super Conference 2004



4,061 were at Super Conference 2004 including 2,553 librarians from public, college, university, school and special libraries – up 20% from 2003.

Of the 174 workshop sessions given in the 200 event conference, over 30 were developed by OLITA.

For more conference presentation information including session PowerPoints and other materials from OLITA sessions, , check out the OLA web site:
<http://www.accessola.com/superconference2004/SessionMaterial.html>

we were all Super Heroes!

OLITAround the Province
NEWS BYTES ABOUT TECHNOLOGY PROJECTS AROUND THE PROVINCE

**EBOOKS ARE IN
 @ BARRIE PUBLIC
 LIBRARY**

The Barrie Public Library is introducing an exciting new way to find information by offering a special collection of 3,500 eBooks to patrons. They are available through terminals in the Library, through the Library Catalogue, and also from home computers via the library web page www.library.barrie.on.ca. To access them from outside the Library, a Barrie Public Library membership card is required.

The eBook collection covers all kinds of subjects – including child development, politics, business, health, science, philosophy, history, psychology, and travel. Books in the eBooks collection can be searched by authors, titles, subjects or keywords, similar to searching for a regular book in the Library catalogue. In addition, definitions of any word in the text are available through a link to The American Heritage Dictionary of the English Language. ■

Contact:

Ann Andrusyszyn,
 Development Officer,
 Barrie Public Library
 (705) 728-1010 x7040
aandrusyszyn@city.barrie.on.ca

**BURLINGTON PUBLIC
 LIBRARY LAUNCHES
 NEW WEB SITE
 FOR KIDS!**

Burlington Public Library recently unveiled their new look, new stuff website for tots to tweens. Divided into two sections, the site addresses the different learning needs of both

preschoolers and school-age children, providing a place for learning and discovery for a range of ages.

BPL Kids includes expanded and improved Book Reviews and Homework Help sections. With the recent launch of Horizon Information Portal as the library's online catalogue, patrons can now link from each book review, book list and books in series list directly to the catalogue so kids can place books of interest on hold as they browse. The expanded Homework Help section provides great links for school projects, including new sections to reflect the new Ontario curriculum.

BPL Tots is a special online place for parents and preschoolers. Together with their grownups, pre- and early readers can explore a special series of ePicture Books. Just like the library's print books, each ePicture book provides an opportunity for little ones to learn about the world around them and to be introduced to technology as well as the written word.

Visit <http://www.bpl.on.ca> and click on Kids. ■

Contact:

Sandi Burgess, Coordinator,
 Web and Electronic Resources,
 Burlington Public Library
 905.639.3611 x165
burgesss@bpl.on.ca

**LEGISLATIVE LIBRARY
 LAUNCHES E-ARCHIVE**

The Legislative Library of the Legislative Assembly of Ontario has developed an e-Archive that preserves the publishing output of the province. There are 9,000 mono-

graphs and nearly 600 serial issues in pdf format in the e-Archive (the majority being Ontario documents). The goal is to catalogue and archive all new Ontario monographs as soon as they are published on the Internet. Four cataloguing technicians monitor over 60 sites and 400 pages on a daily basis and archive and catalogue titles as soon as they are found. There is also an attempt to archive all Internet-only Ontario serials collected. A procedure has been developed that eliminates the need to maintain a hard-coded index of archived serial issues. Index creation has been automated by using a script process, using a combination of asp and Microsoft Access.

External and internal hits on the e-Archive have totalled 39,500 in the past year. Archived documents are accessible through the web OPAC: <http://www.ontla.on.ca/library/catalogue/ecatlogin.htm>. ■

Contact:

Annemarie Toth-Waddell,
 Information Access Manager
toth-waddell@ontla.ola.org

**HIGH-TECH MEETS
 HIGH-TOUCH...
 OVER COFFEE AND
 CROISSANTS AT
 MOHAWK COLLEGE IN
 HAMILTON**

Located in Mohawk College's spectacular new IT Centre, the e-Library @ Fennell (complete with fireplace, winter garden, fish pond and café) opened in January, 2004 and is fast becoming the perfect energizing workspace for classroom- and corridor-weary students. Glass walls allow natural light to

flood the area while students work at over 40 Sun thin-client computers, 10 Dell PCs or their own laptops via wireless network or the numerous data ports located around the e-Library.

e-Library staff are available from the service desk in the centre of the action and also rove throughout the space offering information assistance to busy students. A computer technician fields questions of a more technical nature, completing the full-service picture. The smell of fresh coffee and the sound of the bubbling waterfall that greet you as you arrive at the e-Library is rejuvenating; the space itself is a learning oasis that encourages dynamic student collaboration, and promotes a casual and innovative atmosphere. ■

Contact:

John Dunn,
 e-Services Technician,
john.dunn@mohawkcollege.ca

**PDAs ON LOAN AT
 BRACKEN HEALTH
 SCIENCES LIBRARY,
 QUEEN'S UNIVERSITY**

The Bracken Health Sciences Library at Queen's University now lends a palmOne Tungsten E personal digital assistant from its reserve desk for a 3-day loan period. The library also loans books on multimedia cards that fit into the PDAs expansion slot. The books are plug and play—no hassles with downloading, syncing, copyright, or running out of memory. There are 6 textbooks, purchased from Franklin, including Griffith's 5 Minute Clinical Consult and Harrison's Manual of Medicine. This service promotes evidence

based health care at the point of need, e.g., at the patient's bedside. More info:

<http://library.queensu.ca/webmed/PDAs.htm> ■

Contact:

Paola Durando,
Public Services Librarian,
Bracken Health Sciences Library,
Queen's University
(613) 533-6000 x74733
durandop@post.queensu.ca

VAL (VIRTUAL ACADEMIC LIBRARIAN) PROJECT EXTENDS REFERENCE SERVICE HOURS AT FOUR COLLEGE LIBRARIES

To provide the college community with an alternative to traditional reference services and to offer more hours of service to their communities, Algonquin, George Brown, Mohawk and Seneca Colleges have partnered together to provide a shared live chat web-based reference service.

Developed from the Seneca College Learning Commons' Ask LCO Live service, VAL (Virtual Academic Librarian)

uses Tutor.com's Virtual Reference Desk software to provide interactive reference service. The college community is no longer limited to doing research in the library/learning commons but can get reference support anywhere the Internet is accessible. Staff members monitoring the service guide their users through the research process and have the ability to highlight links or "push" web pages to the users' computer. These staff members are also using Yahoo Messenger to communicate between the four colleges, allowing quick contact if help is required in answering the users' question.

The VAL project is an exciting and unique collaboration between the participating colleges giving the ability to offer extended access to reference services and providing the opportunity to learn and share resources, staff and ideas. ■

Contact:

Carolyn Brookes,
Suddick Learning Commons,
Seneca College
(905)833-3333 x5197
carolin.brookes@senecac.on.ca

WINDSOR-ESSEX HEALTH GATEWAY HIGHLIGHTS COLLABORATION, SHOWCASES INNOVATION

Residents of Windsor and Essex County now have access to an extensive cache of local health information resources, thanks to the Windsor-Essex Health Gateway web site, a collaborative project between the Windsor Public Library, University of Windsor, Information Windsor, The Teen Health Centre, Multicultural Centre and the Ontario Ministry of Culture. This project is the fourth in a series of web sites developed by the Windsor Public Library and the University of Windsor.

The web site, <http://wplgis.uwindsor.ca/website/health-gateway>, employs Geographic Information Systems (GIS), enabling users to locate service agencies and access data maps by clicking on easy-to-use map layers. Clients include health care professionals and general public users. The site offers

information for new Canadians, locates local services along bus routes and provides a shared resource for posting and demonstrating health data to peers and clients in the Windsor-Essex region.

The application also provides a user-friendly reference tool for librarians who are requested to answer questions or conduct research on local health care services, providers and local statistics. As the Health GIS application is web based, customer self-service opportunities are increased in resolving general health service inquiries, thus allowing librarians to devote more time to more unique requests.

Additionally, the public perception of the library as a technology leader, which provides useful and relevant local information, is enhanced by the presence of the application on the Windsor Public Library web site. ■

Contact:

Jean Foster,
Manager, Service Planning,
Windsor Public Library
jfoster@city.windsor.on.ca



TOM WUJEC from Alias Research before over 1,300 at Super Conference 2004

EXECUTIVE



PRESIDENT

Jennifer Horwath

Mohawk College
Box 2034
Hamilton L8N 3T2
W (905) 575-1212 x3194
FAX (905) 575-2011
<jenn.horwath@mohawkcollege.ca>



VICE-PRESIDENT

Jean Foster

Windsor Public Library
850 Ouellette Avenue
Windsor N9A 4M9
W (519) 944-3466
<jfoster@city.windsor.on.ca>



PAST PRESIDENT

and TREASURER

Shelagh Paterson

CNIB Library for the Blind
1929 Bayview Avenue
Toronto M4G 3E8
W (416) 480-7670
FAX (416) 480-7700
<shelagh.paterson@cnib.ca>

COUNCILLORS



Councillor-at-large 2002-2004

Rea Devakos

Gerstein Science Information Centre
University of Toronto
7 King's College Circle
Toronto M5S 1A5
W (416) 978-0533
FAX (416) 971-2848
<rea.devakos@utoronto.ca>



Councillor-at-large 2002-2004

Michael Vandenburg

Kingston Central Library
130 Johnson Street
Kingston K7L 1X8
W (613) 549-8888
FAX (613) 549-8476
<mvandenburg@kfpl.ca>

Councillor-at-large 2003-2005

Alan Darnell

OCUL Scholarly Information Project
University of Toronto Libraries
130 St George Street
Toronto M5S 1A5

W (416) 946-7706
FAX (416) 978-1668
<alan.darnell@utoronto.ca>



Councillor-at-large 2003-2005

Paul Takala

Hamilton Public Library
Virtual Library Branch
55 York Blvd. P.O. Box 2700 LCD1
Hamilton, ON L8N 4E4
905-546-3001
FAX 905-546-3202
<ptakala@hpl.ca>



Councillor-at-large 2004-2006

Kae Elgie

Waterloo Regional Library
88 Fountain Street
Waterloo N2L 3N1
W (519) 575-4590
FAX (519) 634-5371
<ekae@region.waterloo.on.ca>



Councillor-at-large 2004-2006

Allison Standen

Convergent Library Technologies
109 Chieftain Crescent
Barrie L4N 6J2
W (705) 792-6933
FAX (705) 792-2718
<astanden@clibtech.com>

PROGRAM CO-ORDINATORS

SUPER CONFERENCE PROGRAM CONVENORS

Patricia Moore

Leddy Library, University of Windsor
W (519) 253-3000 x3856
FAX (519) 971-3668
<pmoore@uwindsor.ca>



Alison Hopkins

Brantford Public Library
W (519) 756-2220 x309
FAX (519) 756-4979
<ahopkins@brantford.library.on.ca>



Jennifer Soutter

W (519) 253-3000 x3186
FAX (519) 756-4979
<jsoutter@uwindsor.ca>



Continued from p. 1

Report from**OLITA President Jennifer Horwath**

mation about various IT projects around the province and offers a forum for you to spread the word about new projects you are initiating.

- The Digital Odyssey, May 14, 2004, promises to inform and enlighten on the topic of security and privacy issues (see inside for more info!)

- The OLA Kaleidoscope following the Digital Odyssey (May 14, 2004 in the evening), provides an excellent opportunity for OLITA members from all types of libraries and information organizations to meet and share.

- The OLA Education Institute offers educational opportunities for all OLA members... are there topics you'd like to see included in the Institute? Let us know!

- Super Conference 2005.... Planning is underway! Is there a topic you would like covered? A speaker you would like to see? Contact the OLITA Super Conference Planners!

- The OLITA listserv is always available for discussion and knowledge sharing.

- The OLITA web site is continually updated with news and information for members.

- The "meeting space" on the OLITA web site will be unveiled soon...watch the listserv and web site for updates on this exciting new communication tool for members!

Projects this year

OLITA Council met on February 20th. Projects the OLITA Team has underway for this year include:

- Continued work with the Information and Privacy Commissioner (IPC). This year the focus is on RFIDs (Radio Frequency Identification tags) and a guidelines document authored by the IPC with input from OLITA Council is cur-

rently in the works ...more information about this inside this issue;

- Continued monitoring of the Ontario Digital Library (ODL): we continue to monitor progress and keep you informed (see inside for the latest report);

- Wireless information toolkit: information you need when considering the implementation of wireless: coming soon to the OLITA web site!

- Advocacy action plans: Council continues to participate in OLA-wide advocacy committees;

- Membership initiatives: promotion of membership continues to be on the agenda. See

the OLITA web site for the results of OLITA's latest Membership Survey.

- Current awareness of technological issues: OLITA Council is considering various options for keeping OLITA members on the cusp!

Genuine information exchange is definitely something we can all contribute to and benefit from and the OLITA Team welcomes your input. Are there other avenues and approaches you'd like us to explore? Other issues you'd like to see tackled? Let us know. OLITA is your association! ■

WHAT'S NEW*at the OLA Professional Store***DIGITIZING COLLECTIONS: STRATEGIC ISSUES FOR THE INFORMATION MANAGER**

Lorna Hughes. Facet, 2004.

1-85604-466-1 \$104.

This invaluable handbook discusses all the strategic and practical issues libraries consider when making the decision to digitize collections. It covers the digitization process step-by-step and outlines the different techniques available to deal with a wide range of library resources. Key areas covered include: what to digitize and how; costs and benefits; management; collaboration; digitization of printed documents; imaging approaches; full-text conversion approaches; and much more.

INTRODUCTION TO MODERN INFORMATION RETRIEVAL

G.G. Chowdhury. Second

Edition. Facet, 2004.

1-85604-480-7 \$125.

New technology now allows the design of sophisticated information retrieval system that can not only analyze, process and store, but can also retrieve specific resources matching a particular user's needs. This clear and practical text, comprehensively referenced for an

international audience, relates the theory, techniques and tools critical to making information retrieval work. A completely revised second edition incorporates the latest developments in this rapidly expanding field, including multimedia information retrieval, user interfaces and digital libraries.

INTRODUCTION TO REFERENCE WORK IN THE DIGITAL AGE

Joseph Janes. Neal-Schuman, 2003. 1-55570-429-8 \$82.

For many librarians, the meaning of the word "reference" is changing so rapidly in this Information Age that the subject has become unsettling. Here from the inspirational Joe Janes, founder of the Internet Public Library, is a practical and passionate guide. Extensively detailed, this text is a perfect mix of Janes's provocative arguments and useful, hands-on advice to answer questions like: What is the optimal mix of desk/phone/e-mail/chat? What kind of resource for what kind of user? What software for what purpose? What values to hold onto and what habits to break? Janes is exhaustive in his mission to identify user needs and choose the best reference approaches for seeing that those needs are met.

InsideOLITA

Ontario Library and Information Technology Association / a division of the Ontario Library Association, 100 Lombard St., Suite 303, Toronto M5C 1M3
416-363-3388 or
1-866-873-9867
FAX 416-941-9581 or
FAX 1-800-387-1181

InsideOLITA describes the decisions and activities of OLITA leadership, explains OLITA program and provides technological news of Ontario's libraries.

OLITA COUNCIL MEETINGS:

April 30, 2004
September 17, 2004
December 3, 2004

THE EDUCATION INSTITUTE

The OLITA Digital Odyssey
"Make Your Library's Journey a Safe One: Security and Privacy Challenges Facing Libraries Today"
Hamilton Public Library
May 4, 2004

SUPER CONFERENCE

OLITA Education Sessions
OLITA Annual Meeting
OLITA Award Ceremony
OLITA Members' Reception
Metro Toronto Convention Centre
Intercontinental Hotel Toronto Centre
February 3-5, 2005.

InsideOLITA

Printed once per year
Electronic on the OLITA web site
three times per year

LibraryNet Newsletter

Developed by Industry Canada
Distributed as a service to OLITA members on the OLITA listserv

OLITA WEB SITE

www.accessola.com/ta

OLITA LISTSERV

olita-1@accessola.com
For members only to ask for and to share advice

OCCASIONAL PAPERS

As determined by OLITA Council from time to time.

©Copyright, 2004.

Ontario Library Association.
All rights reserved.