



I suspect that OCULA members have been busy these last months, strategizing about and implementing the means necessary to meet the service and resource requirements for the double cohort, applied degrees, articulation agreements and Super Build programs. OCULA Council has also been engaged in looking at a variety of issues and needs:

- we have been examining the OCULA web site - exploring ways to make it consistent with, and hosted by, the OLA web site;

- we have looked at ways to reach out to new members through the development of a new and very professional looking brochure, and are reaching out to members who have fallen away from the division through a letter campaign outlining the advantages of belonging to OCULA;

- we found out that, regrettably, the Annual Spring Dinner was not going to be held this year (2003) and are actively working with Ryerson and York on ways to ensure that it will continue to be a welcome fixture on our spring horizon;

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InsideOCULA

For and about members of the Ontario COLLEGE AND UNIVERSITY Library Association No. 21

THE TRAVELING LIBRARIAN - SCOTLAND 2003

This summer I got out of the library and onto a bicycle for a tour around Scotland. However, some powerful but unnamed force kept driving me towards libraries on my travels and I ended up popping into about fifteen libraries in two weeks. I wonder if it's the same for plumbers. Do they mindlessly gravitate towards plumbing supply stores during their holidays abroad?

The first library I stumbled across was the National Library of Scotland in Edinburgh. Good start! The stacks are closed unless you have legitimate research purposes for using them, so being purposeless, I visited the current exhibition on the main floor instead. The exhibition, "Wish You Were Here!" featured the evolution of Scottish travel from the explorer days of the sixteenth century to the beach blanket days of the 1960s.

A quick walk across the street, dodging cars coming up the wrong side of the road, led me to the Edinburgh Central Library. This public library is old and charming with few computers but lots of table space to catch up on the news from the daily tabloids. The wide stone staircases, deeply warped from centuries of library

users treading up and down, lead to floors dedicated to a Scottish Library, Edinburgh Room, Reference Room, and Children's, Music, and Fine Arts collections.



After chancing upon these two libraries, I embarked on a deliberate search for the University of Edinburgh's main library. It was graduation day on campus and I asked several gowned students where I could find the library. None had a clue. Hmm. Plus ça change! I ended up tagging onto a tour showing potential new students around campus and asked the tour guide. Unfortunately, I needed a library card to get into the library, and I was too hungry by that time to ask for special dispensation.

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GET READY FOR SUPER CONFERENCE 2004!

The OLA Super Conference may still be months away, but the program is shaping up. This year OCULA will be blessed with a bumper crop of sessions. OCULA offerings at the upcoming annual conference will hit an all-time high of 28 sessions, with topics ranging from library instruction to electronic resources, collection development to library space redesign, and from

the virtual library to technical services. The number and variety of presentations on academic library issues should provide something for everyone, whether from the college or university library sector. Here are some selected themes from the OCULA program.

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GET READY FOR SUPER CONFERENCE 2004!

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INFORMATION LITERACY INSTRUCTION

OCULA will be hosting four sessions on the ever popular topic of instruction. These sessions will cover a variety of perspectives. Janet Goosney (Memorial) will be discussing approaches to the evaluation of library instruction programs in her session entitled "Do they really get it? Assessing Library Instruction Using Learning Outcomes". Mita Sen-Roy and Lisa Sloniowski (Windsor) will be challenging us to think creatively about the library's role in fostering critical thinking about social and political issues in their session, "Weapons of Mass Instruction". Meanwhile, Janice Scammell will have us think about the benefits of partnering with local high schools to encourage the development of information literacy skills before students arrive at our campuses ("Liaison with High School: Building Information Literacy"), and Phyllis Wright (Brock) will report on her research into information literacy initiatives across Ontario and the possible uses of WebCT software in integrating information literacy with class material.

INNOVATIONS IN REFERENCE SERVICE DELIVERY

Over the last few years academic libraries have been experimenting with different ways of reaching students with our services. OCULA has been tracking many of these trends. At one of the sessions last year on Virtual Reference, questions arose about the cost effectiveness of VR. This year we hope to address some of those questions with the session "Costs & Benefits of Virtual Reference: Is it Worth it?" presented by the very well-respected speaker, R. David Lankes (Syracuse). Librarians from the University of New Brunswick will also discuss the opportunities presented by the new phenomenon of the chat reference transcript ("Mining the Virtual Reference Transcript"). On another front, Gina Matesic (U. of Manitoba) will describe strategies for reaching distance students in her presentation, "Somewhere Out There: Service Delivery to Distance Students". And librarians from the University of Toronto (Scarborough) will talk about how they completely reconceived their pedagogical roles and service delivery models when their library was replaced with an "Academic Resource Centre" ("A Parallel View of Librarianship: An ARC Perspective").

NEW TECHNOLOGY & ELECTRONIC RESOURCES

Sessions on technology and e-resources are perennial favourites at the OLA Super Conference. Many new developments will be showcased in OCULA sessions. The conference will provide an opportunity to hear about a new national initiative for electronic theses in "Developing a National Portal for Canadian Electronic Theses". Librarians from the University of Toronto will discuss major provincial initiatives in preserving digital materials ("Defining Digital Preservation: A Discussion of Service, Policy

and Technology of O-Space and Ontario Scholars Portal"). There will also be a session on innovations in access to materials available through Interlibrary Loan using the new VDX system. And on a more reflective level, James Buczynski (Seneca) will look at the common misperceptions the public has of the "digital library", particularly in light of the realities of copyright restrictions and corporate ownership of information ("Digital Library Reality Check").

MANAGEMENT ISSUES

OCULA will also be hosting a few sessions on management topics relating to issues such as staffing models and the art of applying for grants. The session "A Ticket to Train for Mutual Gain" will explore the benefits of co-op staffing models for both employers and new generations of librarians coming through our library school programs. A panel of co-op employers, students and program co-ordinators will be sharing their experiences. And Elaine Toms (FIS, University of Toronto) and Tom Belton will walk you through steps for successfully obtaining grants in their presentation "The World of Grants for Libraries and Archives: Opportunities & Pitfalls".

NEW SKILLS, NEW LIBRARIANS

New academic librarians will find much of interest in the OCULA program. Joanne Oud and Angela Madden from the University of Waterloo will be talking about their research on the socialization of new librarians. Their session, "The Ropes to Skip and the Ropes to Learn: Survival Strategies in New Job Settings" will provide lots of practical tips for our new colleagues. In addition, "Collection Development for New Selectors: Challenges & Ideas" will be of use to any librarians taking on collections in unfamiliar subject areas.

THIS YEAR'S OCULA SPOTLIGHT SPEAKER

To top it all off, we are very proud to have the well-known commentator Blaise Cronin as our OCULA Spotlight speaker this year. Cronin has been a popular columnist for Library Journal, where he has written incisive commentaries on a broad range of topics concerning libraries and librarianship as a profession. Cronin is also a very well-respected scholar who researches and publishes on patterns of scholarly publication, intelligence in a networked age, and knowledge management. As our Spotlight speaker, Cronin will be presenting "A Tour d'Horizon of Developments in Scholarly Publishing" in which he'll be reflecting on radical shifts in the nature of academic publishing that are blurring the boundaries of the roles of authors, publishers, readers and librarians. Don't miss this exciting opportunity to hear a speaker of such high quality!

So mark your calendars! These and many other OCULA sessions will be taking place January 28th – 31st at the OLA Super Conference. Hope to see you there! ■ ■ ■

Around the Province

BROCK UNIVERSITY

The summer of 2003 was one of unprecedented activity for the Brock University Library. The Library's existing public space was reorganized to be more inviting and to better support the learning requirements of its users. A substantial increase in the amount of individual and group study space on the main floor of the Library was achieved by the installation of compact shelving to house the government documents collection and the relocation of lesser-used print indexes to the upper floors. Renovations to former staff areas resulted in the construction of an e-classroom, a data service consultation room, three group study rooms, new staff offices, office space for the Centre for Teaching, Learning and Educational Technologies and more teaching space for the University. In addition, the Library's computer network was upgraded, the number of sit-down computer workstations was increased, and the existing Circulation Desk was redesigned to be more ergonomically friendly for both staff and users.

CONFEDERATION COLLEGE

After a full summer of focus groups, interviews and surveys, the Library at Confederation College opened its doors with a new "user-friendly" look. The highlight has been the new casual reading area at the main entrance, complete with leather chairs and a small paperback collection. The next most popular feature is a small Children's corner that includes a small children's collection and furniture, as many of our students have young children. As well, the Library is migrating from GEAC to SIRSI; has added the ID photo system to the Circulation desk; and has completely revamped its web site. During the week before classes over 100 first year students were treated to a full day of Library & Study skills orientation, and over 100 faculty attended the Library Luau - an open house to familiarize faculty with the changes and new services being provided. Both events were overwhelming successes!

GEORGIAN COLLEGE

On September 10, 2003, Georgian College's Barrie Campus celebrated the official opening of its new Library Commons. The Commons is a Superbuild project (Ontario government and private funding), which combines several existing services, including the Learning Resource Centre and the Open Learning Centre, in one facility. Students now have access to a one-stop-shopping centre to meet their out-of-classroom learning needs. The Commons features library collections, 250 desk top and laptop computers, wireless connections, multi-media editing suites, fully accessible computer stations for students with special needs, a self check-out station and a lounge outfitted with a fireplace. Users are served from three service points: an Information Desk, a Customer Service Desk and a User Support Desk for computer hardware and network support. Four distinct discipline-based knowledge hubs delineate

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THE TRAVELING LIBRARIAN - SCOTLAND 2003

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After lunch, I wandered down the main drag, the Royal Mile, and walked into a small side-walk sign pointing to the Scottish Poetry Library. How quaint! How civilized! This library is a charming, modern construction with beautiful natural lighting, hardwood floors, and poem fragments etched into glass on the second floor gallery.

In the next phase of my travels, I spent two days in Glasgow and chanced upon the Mitchell Library just as a thunderstorm broke. It claims to be one of the largest public libraries in Europe, with over 2 million volumes. This late nineteenth-century building retains a nineteenth-century feel. There are few computers in the Reference Room and the librarians are shelved behind two imposing counters in a dark recess. I dared not approach.

When the rain let up several hours later, I ventured out to the Glasgow University Library, a brisk hour's walk away. Like in Edinburgh, I couldn't get through the turnstile without a library card, but I managed to procure a one day Visitor card after giving up my passport, driver's license, address (home and away) and mother's maiden name. The library looked much the same as university libraries on this side of the pond, but

there was little printed user information to be found in the form of signs, subject guides, or library hours, etc.

The rest of my trip was through tiny villages in Perthshire county. I popped into a few small community libraries and a larger library in Perth. Perth's A.K. Bell Library is very inviting with a gift shop, café, and colourful soft seating chairs. I picked up a hand-printed book written by a writers' group made up of homeless people. It felt like a truly community-oriented library.

The beauty of library tourism, I have found, is that searching for libraries gave me the opportunity to explore many parts of a city—from the central, touristy locations, to areas that I may not have ventured into otherwise. Libraries support the needs of local populations, so they provide some insight into the local scene. Most of the time they are housed in beautiful old buildings and they provide a quiet, familiar respite from the grind of being on holiday. Quite highly recommended!

■ ■ ■

-- Contributed by Robin Bergart, University of Guelph

Be sure to visit the OCULA website!

<http://www.wlu.ca/~wwwlib/ocula/>

space in the Commons. Students studying in similar programs can find computing, comfortable seating, a discussion room and library materials in each hub. To date, reaction from students, faculty and staff has been overwhelmingly positive.

MOHAWK COLLEGE

A Wireless Laptop Pilot Project was initiated in January of 2003 in the Fennell Campus LRC. All full-time students were eligible to apply to participate in the pilot. Participants could borrow a wireless laptop for a maximum of two hours at a time for use in the library. The project hoped to help cope with the vast number of students needing access to library resources every day, as well as to help the library plan for future computing solutions. We are thrilled to report that the project was highly successful and will be implemented as a core library service for this academic year. The Reference area and the entire second floor Study Hall, including six small group study rooms, are now Wireless Zones.

ONTARIO COLLEGE OF ART AND DESIGN

As of 2003, OCAD has been given the authority to confer university level degrees, allowing students to explore a diverse range of Liberal Studies courses. As a result, the Dorothy H. Hoover Library is actively expanding its print collection in the humanities and introducing new databases such as Academic Search Elite. The OCAD Library is also creating an information commons that will offer students word processing, slide and image presentation software, and printing from all terminals. Finally, take a look at the College's new eye-catching addition at www.ocad.on.ca.

RYERSON UNIVERSITY

On June 18, Ryerson Library implemented the new interlibrary loan system, RACER (Rapid Access to Collections by Electronic Requesting). This is the Ontario Council of University Libraries' (OCUL) latest resource-sharing project, a state-of-the-art ILL management system called VDX (Virtual Document eXchange).

SHERIDAN COLLEGE

The Sheridan College Institute of Technology and Advanced Learning Library is entering into its fourth year of using peer mentors to assist students in using library resources and in learning more about what services and resources are available to them. Peer mentors conduct individual and small group basic orientation tours, demonstrate the use of the OPAC, help students to select appropriate databases, and work with our large number of mobile computer students on basics such as adding the Library printer. They create displays and flyers to market the Library, and will play an active part in this fall's campaign to introduce all students to our new SIRSI Unicorn library system. This is a program funded by students, with the mandate of "students helping students". The Library is one of 11 areas in Student Affairs in which peer mentors are hired at \$9.00/hour. For more information on this program go to <http://www.sheridaninstitute.ca/stservices/pm/>.

ST. LAWRENCE COLLEGE

St. Lawrence College has a new library! The new Library doubles

student seating space and features a great Reading Room, five seminar rooms, a Library Classroom/Computer Lab, and a Fireplace Lounge for current periodicals.

UNIVERSITY OF GUELPH

The University of Guelph Library has been a busy place over the last year, with renovations, new services and policy changes galore. The library now has an operational wireless network, available to users via their own laptops, palmtops or other personal devices, or through the 100 laptop computers that the Library now offers on loan from the Reserve Desk.

Due to changes in the Food and Drink Policy, food is now permitted in most areas of the McLaughlin building. Users may bring their own snacks or enjoy the offerings at the new coffee bar and lounge on the Library's main floor.

Space for the new coffee bar was created by moving 50% of the Government Publications collection into compact shelving, and moving the 50-cabinet map collection into the space created by the compact storage. As a result, the Library now has a sunnier, more pleasant Government Publications area in the basement of the McLaughlin building.

Library users have more time to enjoy these great new services, as the Library has expanded its opening hours to 7 a.m. to 2 a.m., seven days a week.

UNIVERSITY OF WESTERN ONTARIO

Western Libraries and BioMed Central hosted a day-long symposium on electronic publishing in May. Fifty-five faculty and researchers from across disciplines at Western attended the event.

Speakers focused on:

- open access - what is it?
- minimizing reading barriers for researchers
- retaining copyright
- publishing without page charges
- starting your own e-journal
- colleagues who have published via alternate means.

Speakers from Western included Dr. Nils Petersen, Vice-President (Research) and Professor of Chemistry; Dr. Franco Berruti, Dean of Engineering; Dr. Mark Reimer, Medical Resident; Dr. Ryon Bateman, Department of Medical Biophysics; and Dr. Stanley Dunn, Department of Biochemistry. Dr. Peter Galsworthy, Western Libraries, presented a talk on behalf of Dr. Camille Seecharran, Editorial Promotions Manager, BioMed Central. Ms. Kathleen Shearer, Research Associate, Canadian Association of Research Libraries, also made a presentation and Mr. Irem Ali, Director of Operations for the e-journal Biological Procedures Online joined Dr. Mark Reimer for his presentation. Presentation slides from the various talks are available at:

<<http://www.lib.uwo.ca/aboutwl/openaccess.shtml>>



PEOPLE NEWS

BROCK UNIVERSITY

Carmen Genuardi, a FIMS student from the University of Western Ontario, is working as an intern at the James A. Gibson Library this term. Jennifer Thiessen, a former student intern and limited term appointee at Brock, has just been appointed to a professional librarian position and is responsible for liaising with the Faculty of Education and the department of Applied Language Studies.

LAKEHEAD UNIVERSITY

Several positions have been filled at the Chancellor Paterson Library at Lakehead University: Moira Davidson is the new Head of Technical Services, Zhen Ji is the new Systems Librarian and Janice Mutz is the new Instruction/Distance Education Librarian.

MCMASTER UNIVERSITY

Andrea McLellan was recently appointed to the position of Electronic Resources Librarian at the Health Sciences Library.

MOHAWK COLLEGE

Martha Joyce joined the Library Resource Centres' team as Collection Management Librarian effective December 9, 2002. Martha completed her MLIS at Wayne State University and then moved to the University of Western Ontario to work on a Doctorate in Library Science, all the while teaching in their MLIS program. Previously, she worked as Reference Librarian at Walsh College, Michigan and has extensive experience in the financial field.

Jenn Horwath has joined the library team as e-Librarian with a dynamic leadership role in visioning, planning, developing, and implementing cutting edge technology initiatives. The e-Librarian has responsibility for guiding the seamless integration of information technology into the library's operations and services, and directing the implementation and support of instructional technology tools and services. Jenn received her Master of Library and Information Science from the University of Western Ontario. Previously, she was Coordinator of Digital Collections and Programmes at the Canadian National Institute for the Blind Library.

ONTARIO COLLEGE OF ART AND DESIGN

Daniel Payne was hired as Reference and Access Services Librarian in October 2002. Daniel previously worked at Brock University and is a graduate of the FIMS programme at UWO, has a Master's Degree in Musicology (UWO) and a teaching certificate from U. of Windsor. OCAD will be hiring two new technicians in the Slide Library and at the circulation desk, as well as a new reference librarian.

RYERSON UNIVERSITY

Long time employee Adrian Bevis of Audio Visual Services retired on August 29th. We wish Adrian well for the future! Chief Librarian Cathy Matthews attended the ACRL/Harvard Leadership Institute for Academic Librarians in August 2003.

UNIVERSITY OF GUELPH

Robin Bergart recently joined the Library on a permanent basis, following a highly successful contract as Academic Liaison Librarian for Consumer Studies, Economics, the School of Hospitality & Tourism, and Agricultural Economics & Business. The most stimulating aspect of providing academic liaison, Robin says, is learning more about the subjects the faculty teach: "Once you get beyond the mechanics of developing a relationship with faculty and sorting out book buying and so on, and actually talk course content and ideas at a deeper level, you get a much better understanding of what the faculty members are trying to achieve, where their energy is and what makes them tick."

Jane Burpee has assumed the newly created position of Manager of Reference and Information Literacy. Jane comes to Guelph from Thunder Bay, where she worked as Manager of Client Services for Ontario Library Service – North. Jane is happy to be back in a university setting. "The liveliness and activity really suit me," she says, noting that she is "looking forward to building a real foundation of information literacy at Guelph."

UNIVERSITY OF WATERLOO

On May 1, Mark Haslett was named to the position of University Librarian. The appointment was the recommendation of a search committee that included representatives of faculty, students, librarians, and other staff, with the assistance of a search firm. We said good-bye to Paul St-Pierre who has accepted a position as science librarian at Tulane University in New Orleans. After many years of service as the Government Publications librarian, Sue Moskal retires at the end of September.

UNIVERSITY OF WESTERN ONTARIO

In July Jennifer Robinson, who had been on leave, returned to Western Libraries to the new position of Head, Reference and Instructional Services, The D.B. Weldon Library. Jennifer previously held the position of Interim Reference Services Coordinator.

On 1 May Elizabeth Marshall was appointed to a professional librarian position in The D.B. Weldon Library, responsible for managing collections in the areas of Sociology and the Bachelor of Administrative and Commercial Studies.

Paul Hamilton has been selected as the Integrated Library System Administrator in Western Libraries Information Technology Services, a position that began on 1 August. This is a newly created position in the Libraries. Paul previously held the position of Supervisor, Access Services, in The D.B. Weldon Library.

Catherine Morrissey has been appointed Acting Supervisor, Access Services, The D.B. Weldon Library, on a one year contract beginning 1 August. For the past 10 months Catherine has acted as the Temporary Supervisor, Material Maintenance Unit.

Adrienne Wass is the new D.B. Weldon Library subject librarian for Economics and Political Science as of 7 July.

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PRESIDENT'S MESSAGE

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● we have been very active in putting together one of the largest slates of sessions for the 2004 Super Conference. Much praise goes to Mark Robertson and Cynthia McKeich for their diligence and their creativity!

There will be 28 sessions, including our key note speaker Blaise Cronin. Dr. Cronin is a well known educator who will be examining the role of academic librarians in relationship to the changing worlds of authors, publishers, and readers. Access models for information are changing and these transformations will have implications for the responsibilities and roles of librarians. Now that's an exciting challenge!! I believe that you will find this session thought provoking and realistic.

The other 27 sessions cover a wide spectrum of topics including issues surrounding information literacy, changes to AACR2, positioning the library for technical change and the dilemma of donations. I am certain that there will be many sessions of interest for everyone.

● we have been exploring topics and methods of delivery for our Fall Workshop. This is now under the auspices of OLA's Education Institute. Council is looking at the feasibility of a teleconference to be held near the end of November. Stay tuned for more information.

PEOPLE NEWS

Harriet Rykse in the Allyn & Betty Taylor Library has been seconded to the position of Head of Research and Instructional Services for a one year term beginning 21 July. Harriet previously held the position of Research and Instructional Librarian - Clinical Medicine at Taylor.

Deb Grey has been appointed to a librarian position in the Law Library for a one year term to work on web content and collection building. Deb is in the process of earning her MLIS degree and expects to complete her studies by the end of this calendar year. Deb recently received the Samuel D. Neill Scholarship, awarded each semester at Western's Faculty of Information and Media Studies to a student with high academic standing.

Beginning September 2003, Denise Horoky, Reference and Instruction Librarian in the Education Library, will be the Acting Director, Education Library, for a one year term while the Director is on leave.

Effective 1 August, Mary Ann Jameson has been seconded for two years to the newly created position of Electronic Resources Librarian for Western Libraries. Mary Ann comes to the job with extensive experience at Western gained from working as a reference librarian, a collections librarian, and a cataloguer.

John Sadler, Director of the Law Library, has been elected to a two year term as Vice-President of the Canadian Association of Law Libraries (CALL), effective May 2003.

Jim Ford won the Nancy Kendall award presented by the Professional/Managerial Association (PMA) at Western for his long and active association with PMA.

Monica Fazekas, Director of the Music Library, was accepted into Track II of the ACRL Immersion Program for Information Literacy held in early August 2003. Approximately 10 per cent of applicants to the program were accepted.

Jerry Mulcahy, Director of the Business Library, has been selected as a member of the Academic Business Library Directors (ABLD). Included in this group are directors of separate business libraries at accredited business schools or those who are responsible for business collections at the top tier MBA programs.

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InsideOCULA

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InsideOCULA describes the decisions and activities of OCULA leadership, explains OCULA programs and provides news of Ontario's college and university library systems.

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