

Making it THEIRspace

Attracting and engaging teens: London Public Library's experience



Why?

Change in Library's Strategic Plan

Our Vision...

London Public Library is the community hub that strengthens individuals, families and neighbourhoods by connecting them to people and to relevant information, collections, programs and resources

Value Promise...

Choose, Connect, Learn, Discover, Simplify, Relax

Customers First!



Why?

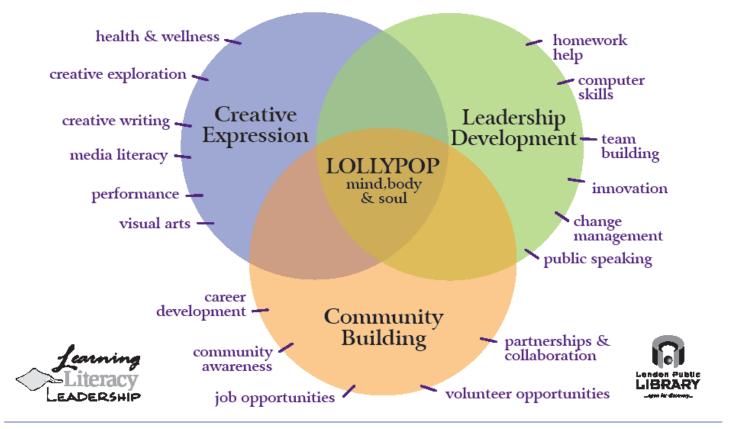
- o Changing times curriculum, technology, interests
- o Library becoming stagnant and irrelevant
- o Everything to gain; nothing to lose!







- Our plan: Lollypop Program
- Grant from Ministry of Culture's Library
 Strategic Development Fund sure did help!







How?

- o Listen to the teens!
 - o Focus groups
 - o Teen Advisory Committee
 - o Community involvement
 - o In the car, at the gym, on the street
- o Staff involvement at all levels- It's all about the team!
- o Review of the literature and best practices
- Take some risks!



How?

Their Physical Space
Their Virtual Space
Relevant collections,

programs and services



Their Physical Space

- o Welcoming, casual and inviting
- o Colourful and comfortable
- o Make it easy to find and identify
- Multifunctional: book and av collection space, study space, computer space, 'hang out' space
- o Furniture and shelving that can be easily moved... it's got to be adaptable
- o Get teens to help create 'their' space



The Teen Annex was born!

o Given a new space at the Central Library

1st floor; very visible

Near, but separate from, the Children's Library

Near the Library café

o Our teen advisory committee...

Chose the colours

Chose the furniture

Chose the fireplace tiles

Chose the name!









Colourful, modular, and comfortable





The Escalator Wall

- o The good, the bad and the ugly!
- o The kids had the answer ... make it art!
- o What kind of art? ... art that speaks to







The transformation begins...















'Know-U-Turn'

A work of urban expressionism by Bryan Jesney







Teen X

"The Brand"

- o Teens chose the name Teen Annex
- o Advisory Committee and a graphic designer worked together to design a





Signage





Build it and they WILL come!







Their Virtual Space

- Website
- o MySpace
- Facebook
- & YouTube
 - White Pine
 - blogs

- o E-newsletters
- o Electronic databases
- o askON



www.londonpubliclibrary.ca ...before



- > Catalogue/Your Account
- > Your Library
- Library Services
 Programs & Events
- > Read & Relax
- > Reference Desk
- > Information Databases
- > Special Resources
- ➤ Kids Space
- > The Teen Annex
- ➤ Job Search Centre
- > Media Literacy
- > Support Your Library



Library Partners





Searching for a book, video, or CD?



Need a newspaper or magazine article?



Researching a subject?



What's going on at your Library?



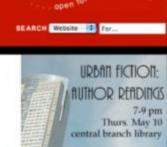
Need to reserve a Library computer?



Have a question or comment?



Library News





... after

PROGRAM/ EVENTS



My Life

My Research

My Reading Room

Kids

ASK US

Teens

ABOUT MY LIBRARY

Literacy

MY ACCOUNT

Our Voice



My Listening Room

I am captivated by our new online audiobook service—I read lots and love to read, but there are many times when I play an audiobook CD and listen to a good story—on a long car ride, or when I need to settle in and finish knitting a sweater for my grandchild, or when I'm



New Items



Jennifer : the unauthorized biography Author: Smith, Sean

♦ BACK

NEXT ▶

Subscribe to the full list

See all new items lists



www.londonpubliclibrary.ca/teens/

PROGRAM/ EVENTS



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My Life



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MY ACCOUNT

TEEN HOME

ENTERTAINMENT

EVENTS @ LPL

HOMEWORK HELP

LLIKE TO READ

SAY DOMINO PLAYS BYRON LIBRARY!

Thursday, January 24th @ 7:30 pm.

L.O.U.D. is on the road!

Byron Branch Teen Annex and Say Domino are ready to rock n' roll!

Join us for a night of good times, good tunes and good friends.

» Login or register to post comments

Looking for a summer job?

Yes, it is a cold and wintry January but it is not too early to start looking for your summer job. The City of London advertised their 2008 summer jobs last November, Other government postings will be available soon. Many large

MAG & NewSpaper Articles

Our information databases hold thousands of magazine, newspaper and academic journal articles that you can't access on the regular Internet. You may find information that is perfect for your research topic.

Best of all - you can use the information databases 24/7! Find out more MY BODY & SOUL

MY FUTURE

MY WORLD



MyArt



MySpace



Want to do an effective job search? Why not learn more at ...

Free Summer Job Workshop!

7-8:30 p.m. Tuesday January 15, 2008 Central Library 251 Dundas Street No registration required

Staff from Youth Opportunities Unlimited and Fanshawe Job Connect will be on hand to talk about the career resources and services they offer to assist youth with finding employment.

What jobs will be available for summer 2008? Check out these websites:

» 1 comment Read more

New Books!

Kick back in a comfy chair and read one of the Library's new teen books. Check out our new book list by clicking on "New Teen Reads".

» Login or register to post comments

Welcome to Your New Website

Welcome to our new teen website.

We've rebuilt it to be able to incorporate some new features, like blogs and video. You'll be able to post comments on our blogs and this page by creating a My Voice account. Register to set up your account below.



Teen Annex



TAC has been changing the Teen Annex at the Central Library. See our photos of what's happening in the Teen Annex on Flickr.com. Some library branches are starting TAC. Check out the listings and find one near you.

LOUD Videos

Missed the latest LOUD show?
Check out the footage of past shows on the website of mindyourmind.ca, our community partners.
See dates, locations and bands for upcoming shows - just click on the left LOUD button.



My Life My Research My Reading Room Kids Teens Literacy Teens Teen 🔼 Teen

TEEN HOME

ANNEX

ENTERTAINMENT

EVENTS @ LPL

HOMEWORK HELP

I LIKE TO READ

MY BODY & SOUL

Events@LPL

Beacock

Teen Advisory Committee: Beacock Branch

Interested in helping to shape the library's services to teens? If so, we want you! Come to one of our meetings and bring your ideas and opinions. We welcome your ideas to help create a space that you and other teens will find appealing, as well as suggestions for programs, popular books, music and movies, and our Teen Annex website. (Members of TAC can use their time spent on this group as part of their community volunteer hours.) For more information call Rebecca at 519-451-8140.

Central

Teen Annex Committee (12-18 years)

3-4pm, Wednesdays, Jan. 9, 23, Feb. 13, 27

Come to one of our meetings! Bring your ideas and opinions about current teen trends and interests to help us create welcoming spaces in the libraries which will appeal to teens. We welcome your ideas for programs, popular books, music and movies, and our Teen Annex website. Members of TAC can use their time spent on this group as part of their community volunteer hours. No registration required.

Poetry Café (12-18 years)

7-8pm, Mondays, Jan. 28 and Feb. 25

MAG & NeWSpaper Articles

ANNEX

Our information databases hold thousands of magazine, newspaper and academic journal articles that you can't access on the regular Internet. You may find information that is perfect for your research topic.

Best of all - you can use the information databases 24/7! Find out more

See the list of databases

Always in Beta

- o Blogs to moderate or not to moderate personable not personal
- o Book Covers, videos and photographs
- o iCreate
- o Video studio
- o keep the teens involved. The more involved, the more support, the more the initiative will grow.



www.myspace.com/teenannex



Male 18 years old London, Ontario Canada

Last Login: 26/01/2008

Mood: bouncy Solution No. Pics | Videos



MySpace URL: http://www.myspace.com/teenannex



London Public Library's Interests

Music

Here's a song by Arcade Fire. Check out their Cds at the Library.

Below are some clips from a concert by Harry and the Potetrs. They came from Boston and performed on Wednesday, August 1st in the Reading Garden at the Central Library to a crowd of over 500 people.

Only one of three Canadian performances. Check them out! London Public Library is in your extended network.

London Public Library's Latest Blog Entry [Subscribe to this Blog]

Student Summer Job Postings in London Ontario (view more)

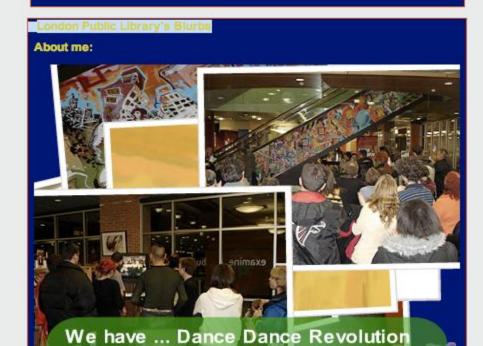
Live concert, food, prizes ... we're having a party (view more)

Author Visit: Mary Thomson (view more)

Indie 2.0: How the web went DIY and pop is killing indie culture (view more)

L.O.U.D. - Cutting Edge Local Bands (view more)

View All Blog Entries





If you'd like to receive an email every month listing some new books and programs at your Library, subscribe to our monthly Teen Annex newsletter.

London Public Library's Details

Status: Single

Here for: Friends

Hometown: London

Zodiac Sign: Capricom

London Public Library's Schools

THAMES SECONDARY SCHOOL 2007 to London, Canada Present

Graduated: N/A

SIR GEORGE ROSS SECONDARY SCHOOL 2007 to London, Canada Present

Graduated: N/A

JOHN PAUL II SECONDARY SCHOOL London, Canada

Graduated: N/A

2007 to Present



The Teen Annex is at London Public Library in London Ontario Canada. We have hundreds of new CDs, graphic novels, dvds and regular books, all waiting for you.

Did you know that you can look in our catalogue (our web database of all our books, music, dvds), find items you want and then "place a hold" to have them sent to the library location nearest you so you can pick them up. We even call you when they arrive - how cool is that?? Explore what we have by looking at the library catalogue

Project due tomorrow and can't find info? We can help!

We have the answer. They're called databases.

they have thousands of articles from popular magazines and academic journals ŝ you can't find these articles on the "regular" Internet, only through our website

because they cost money they are free for you, however, once you have a free London Public Library card

Here's a list of databases.

Here's how to get a London Public Library card.

because we've already paid for them!

If you don't live near London, check out your local public library for databases.

If you need help figuring these databases out, remember that you can visit us in person, call our help line at 519-661-4600 or email us.

Who I'd like to meet:

If you live in London and you're between 12 and 18 years old, why not join the Teen Annex Committee?

\$ TAC meets on the last Wednesday of each month from 3 - 4 pm. Members of TAC share

their ideas and opinions about current teen trends, movies, music, programs, popular books and our website?

Time spent on this group may be used as part of your community volunteer hours. Register by phone 519-661-4600 or in person at the Welcome Desk, Central Library.

See these photos of TAC members interviewing a local artist on our flickr page.



MySpace - always in beta

- Keep your page fresh & maintained look for new plugins and flashy stuff
- o Respond to messages and friend requests promptly
- MySpace manners show an interest without being invasive
- o Respect privacy ex. School links
- o It's their space let them come to you
- o Know your audience emo's



www.facebook.com

facebook

Search v

Applications

edit

Photos

Video

Scroups 4

31 Events

Marketplace

v more

Profile edit

Networks v

Inbox v

home account privacy logout

London Public Library

Friends v



Location: 251 Dundas St London, ON

Phone: 519-661-5100

Mon - Thurs: 9:00 am - 9:00 pm 9:00 am - 6:00 pm Fri: Sat: 9:00 am - 5:00 am Sun: 1:00 pm - 5:00 pm

▼ Mini-Feed

Displaying 5 stories.

Yesterday

London Public Library created an event. 12:54am Psychology in Everyday life: How to Make it Work for You

a unique lecture series by Phd candidates from UWO

Become a Fan

Share with Friends

▼ Fans

6 of 33 fans

See All







Kevin Moore

Otte Rosenkrantz

Lindsay Sage



Lisa Manax Skikos

See All



Sarah

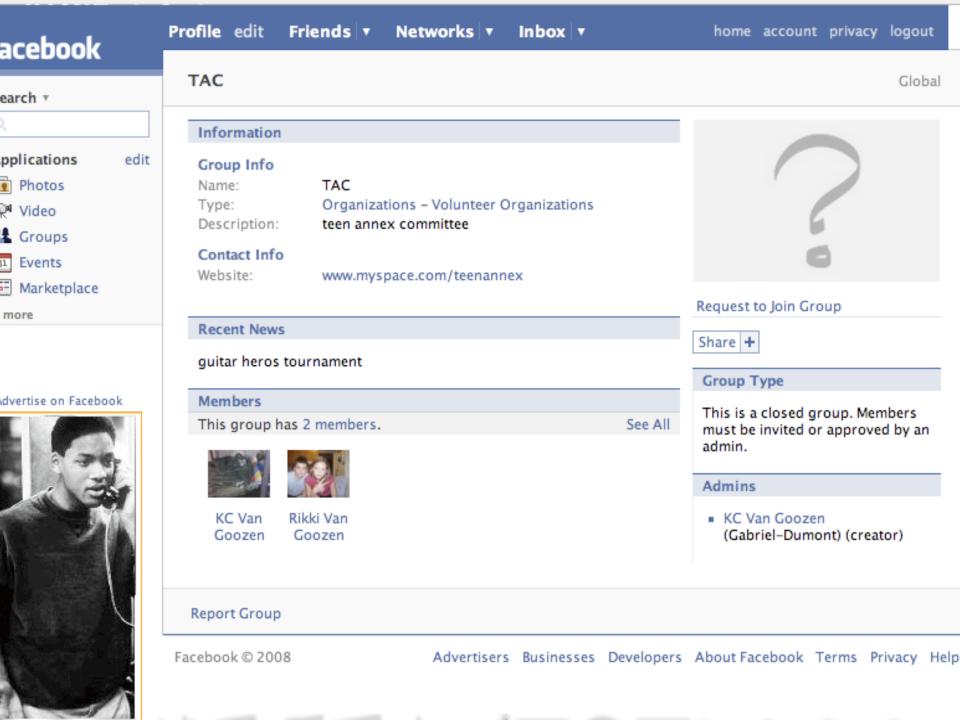


Jodi Marienfeldt Simpson

▼ Simply RSS

add





Global

Search v

Applications

Photos

edit

Video

Croups 4

Events

Marketplace

* more

Advertise on Facebook

Charity Fashion Show



Feb. 9th - Infusion Fashion Show featuring world famous artist. Omarion and other celebs. Support young cancer survivors.

New Mentality - London

Information

Group Info

Name: Type:

New Mentality - London Organizations - Advocacy Organizations

Description:

Welcome to the group for the London division of The New Mentality.

The New Mentality, A Youth Engagement project of Children's Mental Health Ontario & The Provincial Centre of Excellence for Child and Youth Mental Health at CHEO.

We increase awareness of mental health by:

- Doing activities
- Holding events
- Creating displays
- Talking to decision-makers
- Sharing our stories

We Believe That:

- Youth offer valuable insight about what programs and services work
- Youth can open people's hearts and minds by sharing their stories
- Youth listen to other youth
- Organizations must create oppotunities for youth to be involved
- Adults can be powerful allies to youth

We Believe In

- Fostering adult/youth partnerships
- Being youth-friends and youth-driven
- Being inclusive and open to diversity
- Being action-oriented



View Discussion Board

Join this Group

Share +

Officers

Ien Solomon Facilitator

Michelle Solomon

Facilitator

Mindyourmind Ca (no network)

Adult Ally Organization

Alaina Cyr Core Group Member

Leanne Pelissero (UWO) Core Group Member

Related Groups

www.mindyourmind.ca

Common Interest - Health & Wellness

Facebook - always in Beta

- o What's the best way to be present?
- o Keeping it current & personable
- o Privacy hot topic
 - setting privacy controls



London Public Library

Edit Channel



LondonPublicLibrary

Joined: March 23, 2007 Last Login: 21 seconds ago Videos Watched: 23

Subscribers: 3 Channel Views: 347

We are a public library system with 16 locations serving over 370,000 people in London, Ontario, Canada. Our videos include highlights from indie teen band concerts in our Teen Annex at the Central Library, stories built on the summer reading program theme for children, book talk and promotional pieces featuring upcoming special events and new services.

Age: 18

Country: Canada [4]

Connect with LondonPublicLibrary

Send Message

Share Channel

State Charine

http://www.youtube.com/LondonPublicLibrary

Bulletins (0)

From Bulletin

There are no bulletins.

Broadcast a message to all your friends!



Book Hooks January 2008 - London Public Library

From: LondonPublicLibrary

Views: 81

Videos (16)

Subscribe to LondonPublicLibrary's video

Videos | Most Viewed | Most Discussed

Search



Book Hooks January



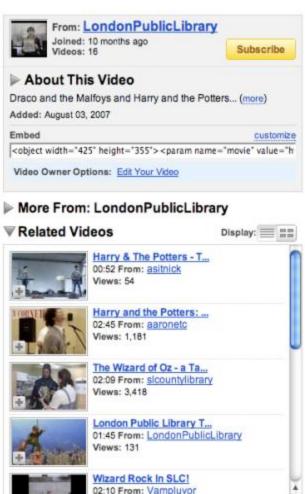
Book Hool



London Public Library

YouTube - what they want to see



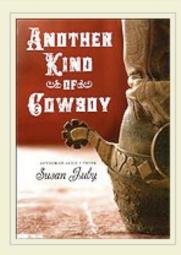




London Public Library - White Pine Blog

THURSDAY, JANUARY 24, 2008

Another Kind of Cowboy by Susan Juby



Alex has always been a horse person. There is a funny scene where he pretends his bike is a horse while he is riding in circles in his driveway. When he starts taking lessons at Limestone Farm, he is fascinated by the art of dressage - a poised, elegant style of riding. However, Alex's father wants him to be a "Manly Cowboy". Throughout the story, Alex tries to live up to his father's expectations but he eventually faces the fact that he has to be true to himself.

The story is about much more than just horses. The relationships are very realistic and the snappy writing has Susan Juby's trademark wit and humor stamped all over it.

Posted by London Public Library at 11:10 AM





The Blue Helmet by William Bell



After he gets caught by police during a break-in, Lee is sent off to Toronto to live with his aunt.

About Me

London Public Library

London, Ontario, Canada

View my complete profile



Slideshow





Photos of the Teen Annex



Bringing it all together

- o Weave the virtual
- o Weave the physical
- o Keep it vibrant!
- o Keep it fun & flexible
- **O ALWAYS IN BETA**



Is that enough? No!

We need relevant collections, programs and services



Collections

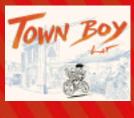
- o More graphic novels
- o Local Indie band cds
- o More DVDs



Jewels









Improved accessibility

o Through the catalogue





o Labels -- match the words and the brand







Programming

We asked them... what do you want?

The answers were clear:

- o "Don't do what we are already easily doing somewhere else."
- o "We want to do things with our friends."
- o "We are busy! Do it when we have the time."



Try, try, and try again

o Movies on the big screen

Book Clubs

o Open Mic nights

Creative writing classes

Express Yourself: art mural

Make-up workshop

(P) (P)

\$ \$ \$

(P) (P)



The Clear Winners

- o DDR
- o Guitar Hero
- o Gaming
- o Wil
- o Battle of the Bands





L.O.U.D.

London Ontario Underground Dimensions

Local indie bands playing in the Library while the Library is open! (inspired by TPL)

We've got groupies!
We are 'branching' out.





Harry and the Potters



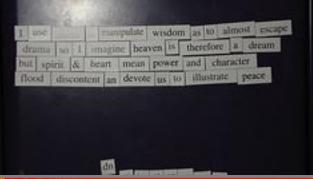


The Literacy Connection

The Literate Locker









Book Club in a Backpack

- o 12 copies of popular and well-reviewed novels
- Accompanying supporting material -author info, reviews, discussion questions
- o Circulates as a 'package' in a backpack



Teen Extreme Reading

Machine

- o Inspired by KPL
- o Planned by our Teen
 Annex Committee
- o 195 kids! 583,413 pages read!









Services

- o Art display space
- o Homework hubs
- o DVD viewing stations
- o Volunteer opportunities
- o Quiet study rooms
- o Improved awareness of, and access to, community services





Teen Annex Committee

- o Meet one or twice a month
- Provide input and feedback on all range of programs and services
- o Assist with displays, programs, special events
- o Promote the Library in their community
- o Part of London Youth Council
 and National Youth Week planning



TAC - tips for success

- Feed them!
- o Ice breakers
- Establish ground rules
- Doing is better than talking
 - Listening is better than talking
 - Have a project
 - Recruit new members regularly
 - Be enthusiastic
 - Treat them as adults, but let them be kids
 - Laugh!





Teen Annex

Branching out

- o Central Branch Library was our pilot for the LOLLYPOP program
- Lessons learned have been put into practice with the development of a Teen Annex at each of our 16 locations
- o "Wow.... we're getting a Teen Annex too!"
- o Space, collection, programs & services
- o Branch Teen Annex Committees



Landon, Masonville and Pond Mills Branches









Community networking

- o Co-sponsor!
- o Mindyourmind.ca
- o London Youth Services Providers
- o National Youth Week
- o Child and Youth Network





London Youth Service Providers
Enhancing the Quality of Life for Youth





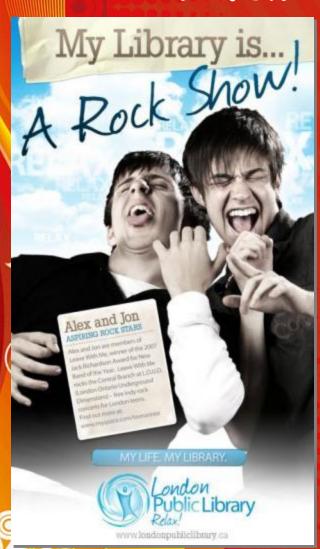
City's Youth Agenda

Four pillars:

- o Youth Connected
- o Youth Involved
- Youth Supported
- Youth Celebrated



Marketing







Try something different

- o Rave cards, not flyers
- o Radio spots
 - Go where they are ...
- schools, community centres, the web
 - Que your network
 - Get the kids to help!



Keeping up the momentum

- o Involve staff at all levels; training, planning, etc.
- o Keep the kids involved
- o Raise expectations and take some risks
- o Seize the opportunity
- o Build youth services into your Library's operational structure
- o Create meaningful metrics
- o Get out of the Library
- o Advocate and lobby
 - Celebrate!



It's hard work, but it's worth it!







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E-Communications Librarian



