

# Mobile Device Loans at the Library

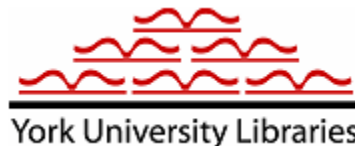
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UNIVERSITY OF TORONTO  
LIBRARIES



Ryerson University  
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# **University of Toronto Libraries**

Overview of mobile device loans

<b>Library</b>	<b>Windows Laptops</b>	<b>MacBooks</b>	<b>Netbooks</b>	<b>Tablets</b>	<b>e-Book Readers</b>
<a href="#">Emmanuel College Library</a>	Windows 7 (6)				
<a href="#">E.J. Pratt Library</a>	Windows 7 (17)				
<a href="#">Graham Library</a>	Windows 7 (4)				
<a href="#">Inforum (Faculty of Information)</a>	Windows XP (10)	MacBook (8)	Samsung (4) Dell (26)	iPad (6) iPad2 (2) Samsung Galaxy (4)	Kobo (2) Kindle (2) Sony (2)
Kelly Library	Windows 7 (9)				
New College Library		MacBook Pro (2)		iPad2 (2)	
<a href="#">OISE Library</a>	Windows 7 (6)			iPad2 (3)	
<a href="#">UTM Library</a>	Windows 7 (4)		Dell (34)		

# Other devices & accessories

ethernet cables, iPhone & Blackberry chargers, power adaptors, dongles, keyboards, webcams, mice, projectors, digital cameras, tripods, recorders, calculators, GPS units, headphones, microphones, speakers, speakerphones, extension cords, white noise machine, SMARTBoard, 3D glasses for monitors,...

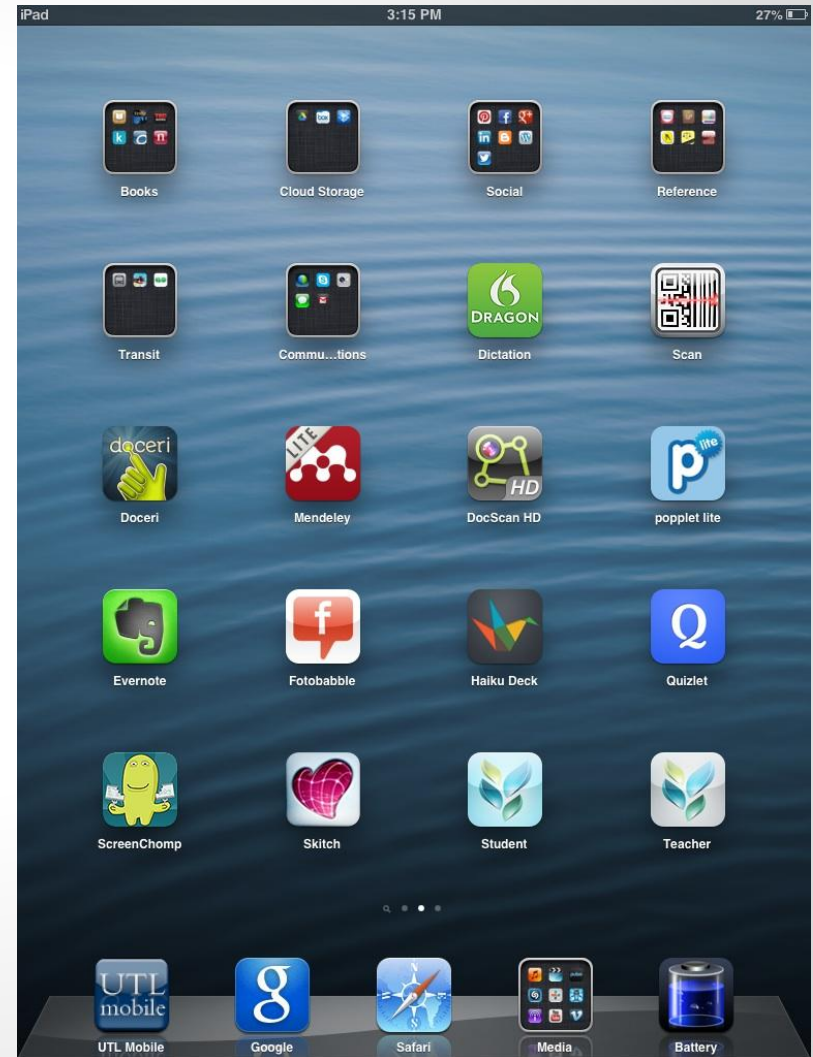
# Ontario Institute for Studies in Education (OISE)

## Library

- iPad2s (2)
- Dell Windows 7 laptops (6)

## Education Commons

- Dell Windows XP laptops (2)
- Dell Windows 7 laptops (2)
- MacBook (8)
- Digital Still Camera
- Digital Video Camera
- DVD Players
- LCD Projectors
- Digital Voice Recorders (2)
- SMARTBoard



# **York University Libraries**

Overview of mobile device loans

- Digital Camera
- Digital Voice Recorder
- iPads (3)
- Molecular Model Set
- 500MB USB Key
- Digital Video Camera
- Headphones (multiple)
- Sony eBook Reader
- Sound Meter
- Weather Meter
- Scientific Calculators (3)
- USB Extension Cable
- Network Cable
- iPod Touch
- Media Card Reader
- Portable LCD Projector
- Kill-A-Watt
- Arduino Starter Kit





# **Ryerson University Library & Archives**

Overview of mobile device loans



Ryerson cases: PC in blue, MAC in orange

100 laptops in the loan program:

- 65 Dell PC laptops
- 35 MacBook Pro laptops

**What is the length of the loan period?**

<b>Library</b>	<b>Device(s)</b>	<b>Loan Period(s)</b>
<a href="#">Emmanuel College Library</a>	Windows laptops	3 hours (in-library use only)
<a href="#">E.J. Pratt Library</a>	Windows laptops	3 hours (in-library use only)
<a href="#">Graham Library</a>	Windows laptops	until closing (in-library use only)
<a href="#">Inforum (Faculty of Information)</a>	Windows laptops MacBooks netbooks iPads / tablets e-book readers	until closing (2 can be booked for longer) until closing (1 can be booked for longer) 5 days 3 days 7 days
Kelly Library	laptops	until closing (in-library use only)
New College Library	Windows laptops MacBooks iPads	until closing until closing until closing
<a href="#">OISE Library</a>	laptops iPads	4 hours 4 hours
<a href="#">UTM Library</a>	laptops netbooks	5 hours (in-library use only) 5 hours (in-library use only)

**Are there any restrictions on loans?**

**How do you market devices?**

**How do you show availability of devices?**

**NEED A**

**laptop?**

**iPad?**

*we've got you covered*

OISE STUDENTS, FACULTY, AND STAFF CAN

**BORROW ONE**

AT THE LIBRARY SERVICE DESK

FIND OUT MORE ABOUT THE OISE LIBRARY TECH LOAN AT: [HTTP://UOFT.ME/236](http://uoft.me/236)

**NEED A**

**laptop?**

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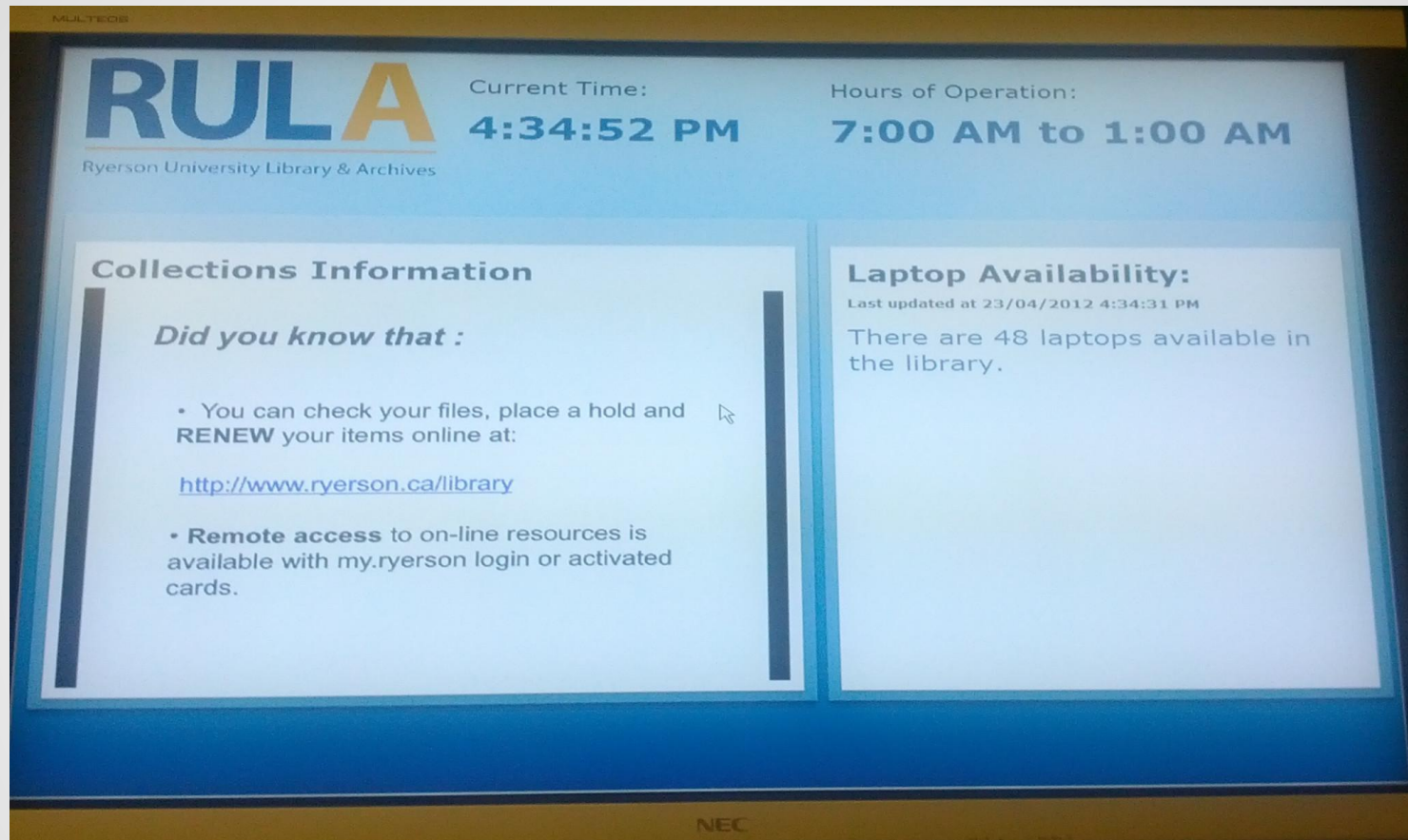
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OISE tech loan marketing posters



Ryerson LCD screen



**How popular are these devices?**

**Which are most popular?**

# OISE Circulation Statistics (Oct. 2011 - Jan. 2013)

Device	Total Loans	Total Devices	Loans per Device
iPads	239*	3	~ 80
Laptops	1222	6	~204

\*Due to technical problems with re-imaging, iPads were not available for loan for approximately one month (October / November 2012).

# OISE Circulation Statistics (Oct. 2011 - Jan. 2013)

Patron Type	Laptop Loans	iPad Loans
Undergraduate (B.Ed.)	533 (43.6%)	87 (36.9%)
Graduate	655 (53.6%)	127 (53.8%)
Staff	5 (0.4%)	10 (4.2%)
Faculty	5 (0.4%)	9 (3.8%)
Other	24 (2%)	3 (1.3%)
TOTAL LOANS	1222 (100%)	236 (100%)

# York Circulation Statistics

	Charged Out	Put on Reserve
iPads	713*	25/5/2011
eReader	73**	14/5/2010
Voice Recorder	157	31/3/2010
Weather/Sound Meter	15	11/5/2011
Video Camera	81†	13/9/2011
Headphones	4,152	7/4/2011
Calculators	659	18/10/2010
Laptops	18,349	3/1/2005

\*borrowing just for cable?

\*\*broken, noticed a month late

†lost; no record of individual accessories

# Ryerson Circulation Statistics (Feb. 2010 - Dec. 2012)

	Check Out	Percentage
Regular Book Loan	318047	46.6%
Laptop Loan (PC + MAC)	178041	26%

**How do you handle security including  
damage or theft of devices?**

**How do you clear personal information?**

# **Staffing Considerations:**

- **Training, workflow, hiring,...**
- **Who handles technical support and troubleshooting?**
- **How is recharging and syncing of devices managed?**

# OISE Library





# Ryerson



Ryerson storage unit

# Steacie Library at York



**Who pays for the devices and apps?**



**How are apps selected?**

**What is the age of the devices?**

**Is there a replacement schedule  
for the devices?**

**Do you collect user feedback?**

**How?**

**What are the results?**

**Final thoughts  
&  
Future directions**

**Thank you!**

**Questions?**