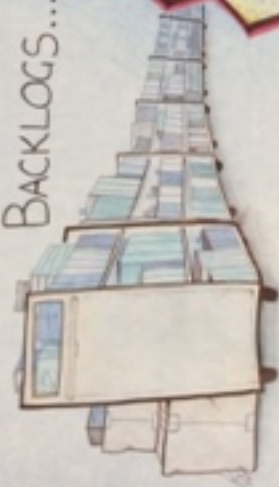


★ A HISTORY OF PROCESSING BACKLOGS...



- > 55000 NEW ITEMS WAITING
- > 20 WEEKS (699 HRS) WAIT TIME
- > 7 CART CHANGES
- > 7 'LEVELS OF RUSH'

# Get LEAN at your library!

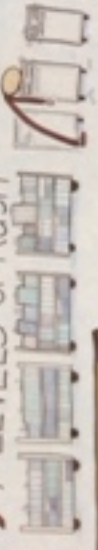
with any task

THOSE WHO DO THE JOB IDENTIFY THE CHANGES AND MAKE THEM HAPPEN

THE CUSTOMER DETERMINES VALUE

CREATE A CULTURE OF CONTINUOUS IMPROVEMENT

ELIMINATE WASTE



Learn Practice Fly

1. FOLLOW THE LEAN PRINCIPLES
2. KNOW YOUR NUMBERS

★ SUCCESS!



- > SMALL BATCHES
- > LESS STICKERS + CATEGORIES
- > TWO STREAMS, ALWAYS MOVING
- > KEEP LIKE ITEMS TOGETHER

NO BACKLOG! [100% IMPROVEMENT]

1 WEEK PROCESSING TIME! [95% IMPROVEMENT]

HAPPY STAFF + HAPPY CUSTOMERS!



3. KNOW WHO DOES WHAT
4. KNOW WHAT YOUR CUSTOMER WANTS

