Sharing Ideas Far and Wide: Cultivating Strategic International Partnerships for Librarian Professional Development Exchanges

Nancy Birch January 2016

OLA 2016 Superconference



Exchange in Innsbruck, Austria: Outline

- International Exchanges: Overview of Literature
- The Institutional Context: University of Guelph– Humber and the Management Centre of Innsbruck

Library

earning Commons

- International Exchanges: Benefits
- Recommendations for Planning an Exchange



Overview of the Literature: Exchange Drivers

International exchanges:

- mirror opportunities of (visiting) faculty
- allow engagement in international scholarship
- expand professional networks for:
 - Program best practices
 - Research
 - International collaboration



Overview of Literature: Exchange Logistics

International exchanges involve complexities best clarified and codified before the exchange begins to reduce any confusion and unmet expectations.

- Cost sharing agreements, if any, for exchanges should be negotiated before planning begins
 - Residence provided?
 - $_{\circ}$ Length of stay
 - Obligations to institution
 - Outcomes/Objectives



Overview of Literature: Exchange Logistics (cont'd.)

- Logistics of travelling and working in another country should also be examined:
 - visas and permits
 - transportation costs
 - expenses (room, board, etc.)
- Responsibilities of participants (role shadowing or role replacement) should be clearly outlined

Hanson, T. (1989). "The mechanics of international job exchanges: with some observations on one such." Library Association Record, 91, 216-217.



Comparison of Two Institutions

University of Guelph– Humber (Toronto, ON)

- Parent institutions: University of Guelph and Humber ITAL
- 4700 FTE enrollments
- 7 library staff + 9 student research support peers
- I location, 1 library
- Undergraduate teaching focus

Management Center of Innsbruck (Austria)

- Parent institution: Innsbruck University; many partner universities
- > 3000 FTE enrollments
- 1 solo Librarian, 1 page
- 5 locations, 3 libraries
- Undergraduate, graduate, executive development programs

The Institutional Context: Programs

- University of Guelph-Humber
 - 10 undergraduate programs across 7 subject areas:
 - Business
 - Early Childhood
 - Family & Community Social Services
 - Justice Studies
 - Kinesiology
 - Media Studies
 - Psychology



- Management Center of Innsbruck, Austria
 - Programs in Management, Entrepreneurship, Tourism, Environmental and Life Sciences, Engineering
 - Programs in English, German, and blend of both
 - semesters/modules/projects can be completed abroad



The Exchanges

MCI Visit to UofGH

UofGH Visit to MCI

- Duration: 1 week
- Solo Librarianmanager
- Arranged between MCI's summer and fall semesters
- Role shadowing

- Duration: 2 weeks
- Manager; team to back up
- Arranged after service peak at beginning of fall term
- Role shadowing

My Goals for Exchange

1) Explore library services operations of MCI, a multi-site institution with dispersed service points;

2) Understand the nature of the relationships between MCI Library Services and the larger libraries affiliated with the parent institution

3) Gather insight into various parts of visited library operations with a focus on:

- 1. Library relationships in organizational context
- 2. Information literacy instructional models
- 3. Cataloguing system and operations
- 4. Circulation policies among partners



What are the benefits of librarian/administrative exchanges?



See your profession from another vantage point.

"Broadening one's outlook and experiencing another society in depth were cited as frequent personal benefits."

Kidd, T. & Roughton, K. (1994). International Staff Exchanges for Academic Libraries. The Journal of Academic Librarianship, 20(5–6), 297.

Appreciate different partnership models.

Understand how collections are handled and organized elsewhere: cataloguing, circulation, etc.

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A DESCRIPTION OF THE OWNERS

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Learn about the history and culture of the place (and of course, compare treasures).



Appreciate the new facility designs

Recommendations for Successful Exchanges





Find an institution preferably with at least some commonalities to yours (enrollment, # of library staff, programs, etc.)



Create detailed itineraries and keep in contact during the often lengthy planning process. Build in time to meet, reflect and share best practices.

Chart your course by deciding on your areas of focus.

Keep a lookout for opportunities to build other relationships

From Austria.....

to Australia.....

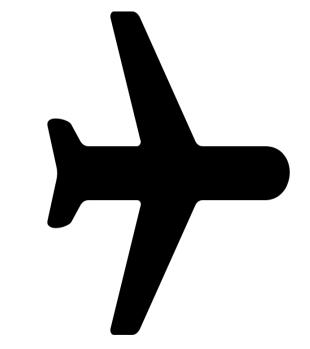
International library exchanges: the story of a one-year job swap between Brisbane and Toronto

Ontario Library Association Friday, January 29, 2016

Naomi Eichenlaub Ryerson University







Created by Cheesefork from the Noun Project

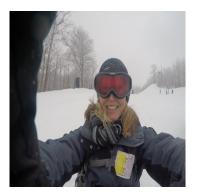


"Considerable initiative and perseverance are needed to arrange an exchange"

"Several exchanges occurred after only six months of negotiations, but many took over a year to materialize. Four years was the record reported in the survey."

Kidd, T. and K. Roughton. 1994. "International Staff Exchanges for Academic Libraries". *The Journal of Academic Librarianship, 296.*















41,575 (total enrolments)

33,596 (FTE)

2,480 (FTE staff)

95 (Library FTE staff)

1 library



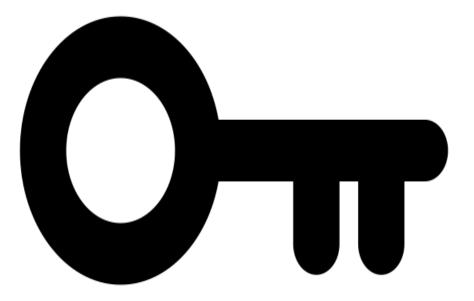
47,229 (total enrolments)

31,193 (FTE)

4,534 (FTE staff)

153 (Library FTE staff)

4 branch libraries



Created by Ema Dimitrova from the Noun Project "[I]nternational exchanges, if properly designed, with enthusiastic and well-motivated participants – and with committed support at director level – can be a very important component, not only in individual career development, but also in broadening the experience and enlarging the vision of other library staff."

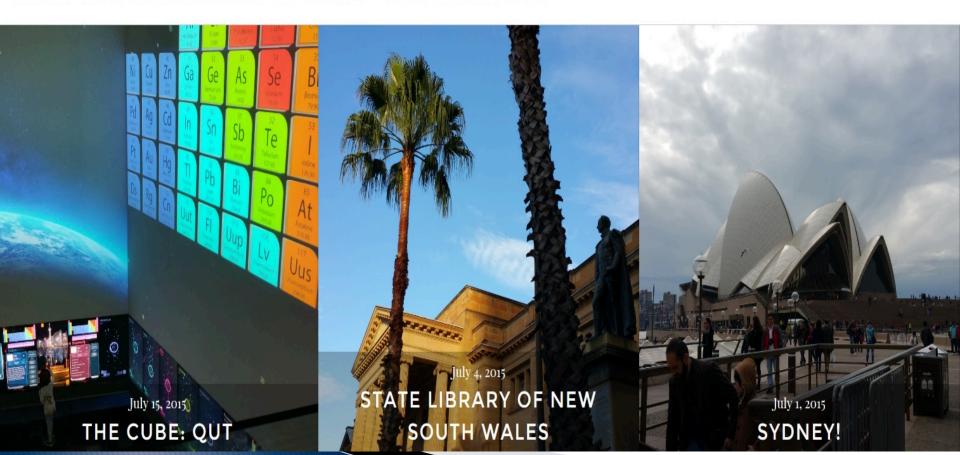
Hannon, M. 1997. "Staff exchanges – new directions for academic libraries?" *Library Career Development*, 124.





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EXPLORING A SUNBURNT COUNTRY Six months in Brisbane, Australia



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